

AERO CARS

How Are We Doing?

We are committed to providing you with the best transport experience possible, so we welcome your comments. Please fill out this questionnaire and email it back to aero@aerocorporatecars.com. Thank you.

Please rate the quality of the service you received from Aero staff before your arrival.

1 2 3 4 5

Disappointing

Exceptional

Please rate the ease of using online booking process.

1 2 3 4 5

Disappointing

Exceptional

Please rate the quality of service from Aero staff if required upon arrival in Melbourne.

1 2 3 4 5

Disappointing

Exceptional

Please rate your overall Airport pick-up experience.

1 2 3 4 5

Disappointing

Exceptional

Please email this form back to aero@aerocorporatecars.com

Please provide your student ID?

If you have anything further to add which may assist us to improve our student pick-up service, please provide your comments below.

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Please rate the quality of your car ride to your destination.

1 2 3 4 5

Disappointing

Exceptional

Did the driver ensure you were met by someone at your destination before leaving?

1 2 3 4 5

Disappointing

Exceptional

Was your driver...

Courteous?

Yes | No

Polite?

Yes | No

Informative?

Yes | No

Helpful with your luggage?

Yes | No